



Ball Spin License lost on update



This will usually happen because 1 of the 2 following issues has occurred:

1. The Clock on your computer has the wrong date or time.
 - a. Simply correct the date & time and restart the P3 ProGolf Software.
2. The License Control Service has stopped running.
 - a. Start/Restart the LicCtrl Service.

Instructions to Start/Restart the LicCtrl Service:

1. Type Services in the Windows Search Box (you'll need to click the Windows Start button in Windows 7 to get the search Box).
2. Select the Services Application
3. Locate the LicCtrl Service and left click on it.
4. Click on Start/Restart in the Left Pane.

The image shows a Windows 7 desktop environment. On the left, the Windows Search interface is open, displaying 'Best match' results for 'Services'. A red arrow points from the search bar, which contains the text 'Services', to the 'Services' application icon. Below the search results, a red arrow points to the search bar with the text 'Step 1: Type Services in the Search Box'. On the right, the 'Services' console window is open, showing a list of services. A red arrow points from the 'LicCtrl Service' in the list to the 'Start' button in the left-hand pane. Below this, a red arrow points to the 'Start' button with the text 'Step 2: Start or Restart the Service'. Another red arrow points to the 'LicCtrl Service' in the list with the text 'Step 1: Left-Click the LicCtrl Service'.

Name	Description	Status	Startup Type	Log On As
HP Support Solutions Fram...	This service ...	Running	Automatic (D...	Local Syste...
hpaqosd8		Running	Manual	Local Syste...
Human Interface Device Ser...	Activates an ...	Running	Manual (Trig...	Local Syste...
HV Host Service	Provides an ...	Running	Manual (Trig...	Local Syste...
Hyper-V Data Exchange Ser...	Provides an ...	Running	Manual (Trig...	Local Syste...
Hyper-V Guest Service Inter...	Provides an ...	Running	Manual (Trig...	Local Syste...
Hyper-V Guest Shutdown S...	Provides an ...	Running	Manual (Trig...	Local Syste...
Hyper-V Heartbeat Service	Monitors th...	Running	Manual (Trig...	Local Syste...
Hyper-V PowerShell Direct...	Provides a p...	Running	Manual (Trig...	Local Syste...
Hyper-V Remote Desktop Vi...	Provides a p...	Running	Manual (Trig...	Local Syste...
Hyper-V Time Synchronizat...	Synchroniz...	Running	Manual (Trig...	Local Syste...
Hyper-V Volume Shadow C...	Coordinates...	Running	Manual (Trig...	Local Syste...
IKS and AuthIP IPsec Keying...	The IKEXST ...	Running	Manual (Trig...	Local Syste...
Infrared monitor service	Detects oth...	Running	Manual	Local Syste...
Interactive Services Detectio...	Enables use...	Running	Manual	Local Syste...
Internet Connection Sharin...	Provides in...	Running	Disabled	Local Syste...
IP Helper	Provides fu...	Running	Automatic	Local Syste...
IP Translation Configuratio...	Configures ...	Running	Manual (Trig...	Local Syste...
IPsec Policy Agent	Internet Pro...	Running	Manual (Trig...	Network S...
KnownRm for Distributed Tran...	Coordinates...	Running	Manual (Trig...	Network S...
LicCtrl Service	License Con...	Running	Automatic	Local Syste...
Link-Layer Topology Discov...	Creates a N...	Running	Manual	Local Service
Local Session Manager	Core Windo...	Running	Automatic	Local Syste...
LRA Service	This service...	Running	Manual (Trig...	Local Service
Message Queuing	Provides a ...	Running	Automatic	Network S...
MessagingService_22acc7f...	Service sup...	Running	Manual (Trig...	Local Syste...
Microsoft (R) Diagnostics H...	Diagnostics ...	Running	Manual	Local Syste...
Microsoft Account Sign-in ...	Enables use...	Running	Manual (Trig...	Local Syste...
Microsoft App-V Client	Manages A...	Running	Disabled	Local Syste...
Microsoft SCSI Initiator Ser...	Manages th...	Running	Manual	Local Syste...